

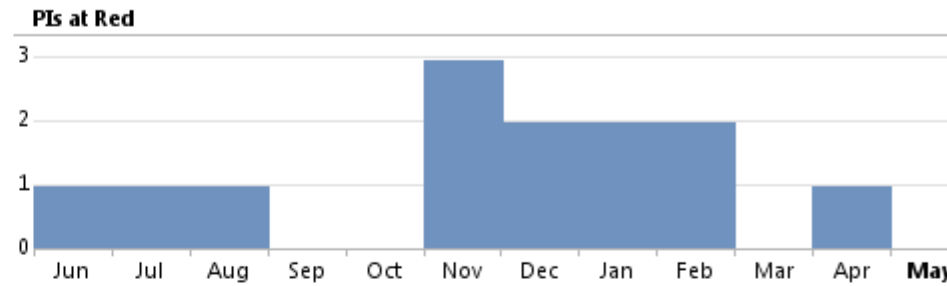
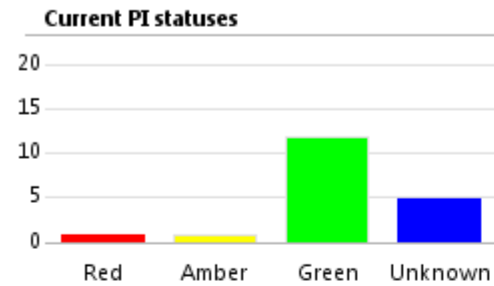
Essential Reference Paper B

1 PIs at Red

1 PIs at Amber

12 PIs at Green

19 Total number of PIs



Best Performing (PIs)	Value	Target	Gauge
EHPI 6.9 Turnaround of NTO Representations. (MINI...	7 days	21 days	
EHPI 12c Total number of sickness absence days per ...	0.31 da...	0.54 da...	
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 ...	7 days	14 days	
EHPI 2.1d Planning Enforcement: Initial Site Inspecti...	91.00%	75.00%	
EHPI 157b Processing of planning applications: Min...	95.00%	80.00%	
EHPI 10.4 NNDR (Business rates) collection, % of curr...	9.3%	8.3%	
EHPI 157a Processing of planning applications: Majo...	67.00%	60.00%	
EHPI 181 Time taken to process Housing Benefit new...	5.9 days	10 days	
EHPI 2.2 Waste: missed collections per 100,000 collec...	35.43	46.00	
EHPI 157c Processing of planning applications: Othe...	94.00%	90.00%	
EHPI 10.2 Council tax collection, % of current year lia...	11.8%	11.8%	
EHPI 129 Response time to ASB complaints made to ...	100.00 %	100.00 %	
EHPI 8 % of invoices paid on time. (MAXIMISING INDI...	96.68%	98.50%	
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT...	2.52 da...	2.00 da...	
EHPI 10.1 Council Tax Support caseload (MAXIMISING...	6,939		
EHPI 10.3 Housing benefit caseload (MAXIMISING IN...	6,356		
EHPI 191 Residual household waste per household. (...	461 kg		
EHPI 192 Percentage of household waste sent for re...	48.98%		
EHPI 2.1e Planning Enforcement: Service of formal N...		70.00%	

Worst Performing (PIs)	Value	Target	Gauge
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT...	2.52 da...	2.00 da...	
EHPI 8 % of invoices paid on time. (MAXIMISING INDI...	96.68%	98.50%	
EHPI 10.2 Council tax collection, % of current year lia...	11.8%	11.8%	
EHPI 129 Response time to ASB complaints made to ...	100.00 %	100.00 %	
EHPI 157c Processing of planning applications: Othe...	94.00%	90.00%	
EHPI 2.2 Waste: missed collections per 100,000 collec...	35.43	46.00	
EHPI 181 Time taken to process Housing Benefit new...	5.9 days	10 days	
EHPI 157a Processing of planning applications: Majo...	67.00%	60.00%	
EHPI 10.4 NNDR (Business rates) collection, % of curr...	9.3%	8.3%	
EHPI 157b Processing of planning applications: Min...	95.00%	80.00%	
EHPI 2.1d Planning Enforcement: Initial Site Inspecti...	91.00%	75.00%	
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 ...	7 days	14 days	
EHPI 12c Total number of sickness absence days per ...	0.31 da...	0.54 da...	
EHPI 6.9 Turnaround of NTO Representations. (MINI...	7 days	21 days	
EHPI 10.1 Council Tax Support caseload (MAXIMISING...	6,939		
EHPI 10.3 Housing benefit caseload (MAXIMISING IN...	6,356		
EHPI 191 Residual household waste per household. (...	461 kg		
EHPI 192 Percentage of household waste sent for re...	48.98%		
EHPI 2.1e Planning Enforcement: Service of formal N...		70.00%	

Improving (PIs)	Value	Target	History
EHPI 12c Total number of sickness absence days per ...	0.31 da...	0.54 da...	
EHPI 181 Time taken to process Housing Benefit new...	5.9 days	10 days	
EHPI 2.1d Planning Enforcement: Initial Site Inspecti...	91.00%	75.00%	
EHPI 157b Processing of planning applications: Min...	95.00%	80.00%	

Deteriorating (PIs)	Value	Target	History
EHPI 6.9 Turnaround of NTO Representations. (MINI...	7 days	21 days	
EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 ...	7 days	14 days	
EHPI 157a Processing of planning applications: Majo...	67.00%	60.00%	
EHPI 2.4 (47) Fly-tips: removal. (MINIMISING INDICAT...	2.52 da...	2.00 da...	
EHPI 191 Residual household waste per household. (...	461 kg		
EHPI 2.2 Waste: missed collections per 100,000 collec...	35.43	46.00	
EHPI 157c Processing of planning applications: Othe...	94.00%	90.00%	
EHPI 8 % of invoices paid on time. (MAXIMISING INDI...	96.68%	98.50%	
EHPI 192 Percentage of household waste sent for re...	48.98%		